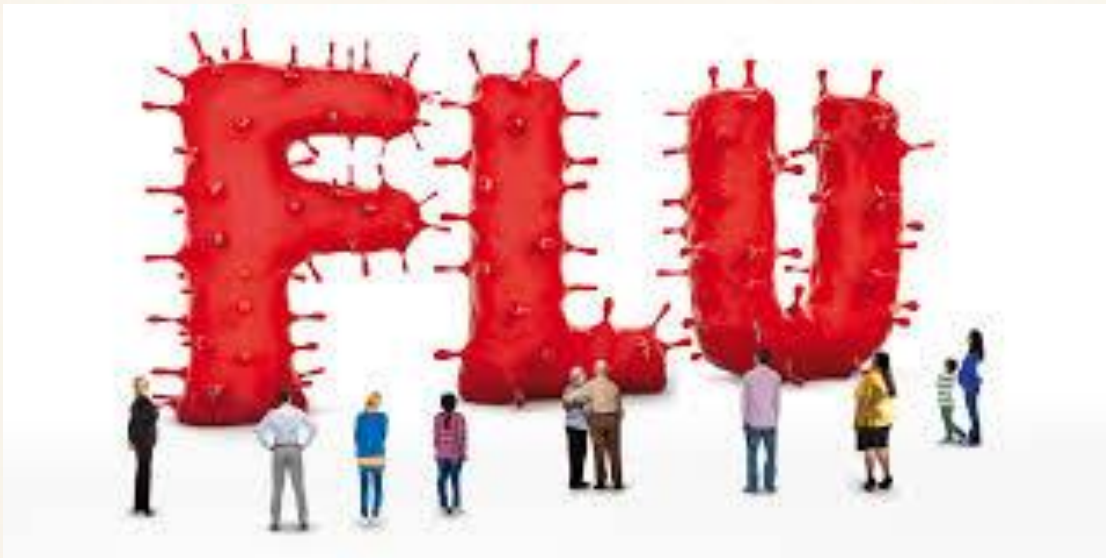


Newsletter Edition 17



IT'S TOO BIG TO IGNORE.

**SATURDAY FLU CLINIC WILL BE HELD ON 10th NOVEMBER 2018,
08:00am – 12.30pm at:**

Danbury Medical Centre
Mountbatten House Surgery

**SATURDAY FLU CLINIC WILL BE HELD ON 17th NOVEMBER 2018,
09:00am – 13.00pm at:**

Moulsham Lodge Surgery

PLEASE TELEPHONE OR BOOK YOUR APPOINTMENT AT RECEPTION

Patient Notice!

**Please be aware CCG Shut down upcoming date:
Tuesday 13th November**

Comments & Suggestions

Can all patients refrain from parking around the edges of the car park and blocking in other cars, this is becoming a hazard. The Mission next door have kindly agreed that Danbury patients can use their car park around the back by the gated entrance to the surgery.

We would like to thank all patients that have attended our Saturday flu clinics.

We have been actively looking to resource blinds for our waiting rooms at Danbury Medical Centre after the very warm summer and are pleased to say we are very lucky to have a local resident and patient of ours in the industry who will be fitting these blinds in the near future.



Our next PPG Meetings will be at 18:30pm

Tuesday 27th November at Danbury Medical Centre
Tuesday 4th December at Mountbatten House Surgery

And at 18:45pm


Tuesday 15th January at Moulsham Lodge Surgery

Become a Walk Leader with the Beacon Health Group!

Would you like to join our walking group?

Please forward queries to Reception at Danbury for the attention of our Nurse Practitioner Edel Spruce.


Reception.f81100@nhs.net



GP and nurse appointments are now available in your area during the evenings and at the weekend.

To book an appointment, contact your practice.

For more information, visit bit.ly/ExtendedAccess





BEACON HEALTH GROUP REFERRAL PROCESS

ROUTINE REFERRALS

All routine (non-urgent) referrals are emailed to our Central Referral Service who then get in touch with patient directly by letter. The letter contains a password and instructions on how to book an appointment. If there are any available clinics patient can choose an appointment but if there are no available clinics patient is put on a waiting list. The hospital will then contact the patient directly when an appointment becomes available.

If the patient has not heard within two weeks or the patient has an enquiry regarding his/her referral he/she should not call the surgery but call the Central Referral Service on 0300 123 0771 between the hours of 2:00 pm and 6:00 pm.

URGENT REFERRALS

All urgent referrals are processed by us on our e-referral system. Following this a letter is always sent to the patient as follows:

If we have been able to book an appointment, details for his/her appointment is enclosed together with information and a booking reference number and password (which he/she will need should he/she wish to re-book his/her appointment). Patient should not call us as the hospital would now be dealing with the appointment, they should call Broomfield Hospital on 01245-513900.

If, due to high demand, we are unable to book an appointment, the referral is sent directly to the hospital via e-referrals and the hospital will then send patient an appointment. The booking reference number and password would be enclosed. If patient does not hear from the hospital within seven days they should call them directly on 01245-513900. They should not call us as the hospital would now be arranging the appointment.

TWO WEEK WAIT REFERRALS

All 2WW referrals are processed by us on e-referrals. Patients will be issued with an appointment within 14 days of the date referral is made. A letter is sent from the secretaries' office to the patient that day.

If we have been able to book an appointment for the patient on e-referrals our letter will contain details of the appointment. Patients should not call the surgery they should call Broomfield Hospital on 01245-516556 if they have any queries relating to their appointment.

If we have not been able to book an appointment for patient we defer this to Broomfield Hospital who will then get in touch with the patient directly within a few days. If patient has not heard from the hospital within five days they should contact the hospital on 01245-516556.

PRIVATE REFERRALS

Patient needs to contact their insurer to find out if they are covered. If they are they need to book an appointment at the private hospital of their choice. Patient should then call the secretaries' office on 01245-221777 option number 7 to inform us which consultant they are seeing and where. We then send the referral to that consultant. Any enquiries regarding their referral should then be directed to that hospital.



Carers FIRST
FIRST Choice for Carers

**"I am a daughter,
and I am a carer"**

Welcome to your October Bulletin from Carers FIRST

The following bulletin lists groups and activities in the Mid Essex area which you may be interested in which are run by Carers FIRST and other local organisations.

<https://www.carersfirst.org.uk/essex/whats-on-guides-essex>

Carers Rights Day 2018



Each year Carers UK hold Carers Rights Day to bring organisations across the UK together to help carers in their local community know their rights and find out how to get the help and support they are entitled to.

Braintree Carers Rights Coffee Morning with Benefit talk (DWP)

Tuesday 27th November 11am-1pm

The Archer Community Centre, 28-32 East St,
Braintree CM7 3JJ



Maldon Carer Rights Cream Tea

Friday 30th November

1:30pm-3:30pm

West Maldon Community Centre, Sunbury Way,
Maldon, CM9 6YH

Both events are free but booking is required due to limited spaces.

To book your place please call **0300 303 1555**



Our Carers Hub is
open 9am - 5pm
Mondays to Thursdays
and 9am - 4:30pm on
Fridays.

0300 303 1555



Befriending at The Beacon Health Group

Befriending Service

Befriending offers supportive, reliable relationships through volunteer befrienders to people who would otherwise be socially isolated. Around the UK there are befriending projects which organise effective support for children and young people, families, people with mental ill-health, people with learning disabilities and older people, amongst many others.

The results of befriending can be very significant. Befriending often provides people with a new direction in life, opens up a range of activities and leads to increased self-esteem and self confidence. Befriending can also reduce the burden on other services which people may use inappropriately as they seek social contact.

Volunteer to become a Befriender at The Beacon Health Group

Our PPG are on the look out for new volunteers .

Are you interested in other people, a good listener, are you reliable and have time to commit each week to help those feeling isolated in your community?

Befriending offers supportive, reliable relationships through volunteer befrienders to people who would otherwise be socially isolated. Around the UK there are befriending projects which organise effective support for children and young people, families, people with mental ill-health, people with learning disabilities and older people, amongst many others.

Get in Contact today

Email: reception.f81100@nhs.net

Telephone: 01245 221 777